

Landlord Legal Expenses Insurance

Insurance Product Information Document

Company: UK General Insurance Ltd on behalf of Great Lakes Insurance SE

Great Lakes Insurance SE is a German insurance company with its headquarters based at Königinstrasse 107, 80802 Munich. UK Branch office: Plantation Place, 30 Fenchurch Street, London, EC3M 3AJ. UK General Insurance Limited is authorised and regulated by the Financial Conduct Authority. Firm Reference Number 310101

Product: Simple Rent Guarantee

The information provided in this document is a summary of the key features and exclusions of the policy and does not form part of the contract between us. Complete pre-contract and contractual information about the product can be found in the policy wording provided by your insurance broker

What is this type of Insurance?

This is a Landlord Legal Expenses policy which will cover the costs of Professional Fees arising from any accepted claims during the period of cover, subject to claims limits.



What is Insured?

- ✓ Eviction
- ✓ Rent Arrears Guarantee.



What is not Insured?

- ✗ Claims that do not have sufficient prospects of success.
- ✗ Claims where we consider it unlikely there will be a sensible settlement obtained.
- ✗ Claims that arose before the commencement of this insurance.
- ✗ Claims falling within the Small Claims limits.
- ✗ Disputes which relate to any compensation or amount payable under a contract of insurance.



Are there any restrictions on cover?

- ! Eviction: £5,000 limit of indemnity.
- ! Rent Arrears: Up to £2,500 per month for a period of 11 months.
- ! One month's rent excess for Rent Indemnity.



Where am I covered?

- ✓ The United Kingdom (meaning England, Scotland, Northern Ireland and Wales), Channel Islands and Isle of Man.



What are my obligations?

- At the start of the contract the information you provide must be true and complete to the best of your knowledge and belief and you must tell us if anything changes later.
- You must provide complete and accurate answers to any questions asked.
- You must pay the premium on time.
- You must not act in a fraudulent way or make a claim for any loss or damage that you caused deliberately or was caused with your knowledge.
- You must co-operate with us at all times, which may include providing any evidence, documents or information when so requested at your own expense.



When and how do I pay?

- You can usually pay your premium as a one-off payment or in monthly instalments. You will need to contact your broker for full details.



When does the cover start and end?

This cover lasts for one year and the dates of the cover are specified in your policy schedule, unless it is cancelled by us or you before then.

Before the end date we'll write to you to let you know where we can offer to renew your policy for another year.

Provided we offer renewal, your policy will renew automatically unless you tell us otherwise.



How do I cancel the contract?

If you decide to cancel your Family Legal policy, you must contact the broker you purchased this policy through.

Your right to cancel in the cooling off period

If this is within the first 14 days from the day of purchase or the day on which you receive your policy documentation, whichever is the later ('cooling off period'), you will be entitled to a full refund of the premium as long as you have not made a claim and do not intend to make a claim on the policy.